Q: Is the Student Accessibility Center (SAC) open?

Yes, SAC is still open Monday – Friday, 8 a.m. - 5 p.m. All drop-ins and student appointments will be conducted via phone or remotely/virtually until further notice. We will not be proctoring exams while remote/virtual instruction is in place at Ashland University, however, students on the Ashland and Mansfield campuses should continue to schedule their exams with Justin. Students on all other campuses should request their exam accommodations individually from their professors. Students should remember that your professors are not obligated to provide accommodations unless they have an Accommodation Letter.

If you have a question or concern, please contact Silvia Henriss, Director at shenriss@ashland.edu, or call 419-289-5904.

Q: What happens now that exams are online? How do I get extended time for an online exam?

SAC will not be proctoring exams on the Ashland or Mansfield campuses while the University’s instruction remains online only. Please communicate with your professors to discuss your exam accommodations in their courses.

- Some professors may opt for alternative assessments (e.g. essays, untimed exams) which would not typically require exam accommodations.
- If your professor is creating online timed exams, please notify your professor if you will need extended time, and make sure you have provided them with your Accommodation Letter.

SAC is available to professors and students to consult about unique circumstances.

Q: I currently have a note-taking accommodation. Now that class is online, will I still receive a copy of the notes?

Once you have learned from your professor on how they will adapt the course for remote/virtual instruction, please let your professor know if you would like to continue receiving notes.

You may find that you no longer need a note-taking accommodation due to the course design changes. For example, lectures that are prerecorded videos can be watched at your own pace. On the other hand, some professors may still opt for scheduled class meetings with real-time communication using Zoom.

Regardless of your decision to continue receiving notes, you may contact SAC with any questions.
Q: Does this affect Attendance and Assignment Deadline flexibility accommodations?

Attendance and assignment deadline accommodations will be honored, though reasonable modifications to the structure of the accommodation may be needed with the shift to online instruction. Please contact your professors to discuss any additional barriers presented by changes to the course format. Let SAC know if you need any assistance right away.

Q: With the switch to all-remote/virtual instruction, I anticipate barriers and would like to request new accommodations. What are my next steps?

If you have any issues related to the online instruction change, please contact SAC right away.

Silvia – shenriss@ashland.edu or call 419-289-5904

Justin – jbeeman@ashland.edu – for issues regarding testing