Ashland University
Financial Aid Satisfactory Academic Progress Policy
Undergraduate Students

INTRODUCTION

Federal regulations require that an institution develop and enforce a satisfactory academic progress (SAP) policy for all Ashland University students. This policy is administered by the Financial Aid Office and pertains to all undergraduate students enrolled at Ashland University, unless otherwise noted.

This is a separate policy and appeal process from the academic policy administered by the Academic Standards and Graduation Committee. Therefore, students may be permitted to enroll at Ashland University, but may not be financial aid eligible due to not meeting the standards in the SAP policy.

STANDARDS OF MEASUREMENT

Ashland University is required to monitor academic progress based upon the qualitative and quantitative standards in this SAP policy. It is the recipient's responsibility to ensure they are meeting these standards to maintain financial aid eligibility. Annual reviews take place at the conclusion of the spring semester.

<table>
<thead>
<tr>
<th>Measurement Type</th>
<th>Standard of Measurement</th>
<th>Evaluation Timeline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Qualitative</td>
<td>Cumulative grade point average (GPA)</td>
<td>Annually</td>
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<tr>
<td>Quantitative</td>
<td>Pace of Completion</td>
<td>Annually</td>
</tr>
<tr>
<td>Quantitative</td>
<td>Maximum Timeframe</td>
<td>Annually</td>
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</tbody>
</table>

Qualitative Standards

Grade Point Average (GPA) – Students must achieve a minimum cumulative grade point average (GPA). Students who do not meet GPA standards will immediately lose financial aid eligibility.

<table>
<thead>
<tr>
<th>Category</th>
<th>Minimum GPA Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>At the conclusion of the first semester</td>
<td>1.501</td>
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<tr>
<td>At the conclusion of the fourth semester and beyond</td>
<td>2.000</td>
</tr>
</tbody>
</table>

Institutional Merit-Based Aid – Additional GPA standards must be met by students eligible to receive certain institutional scholarships. The minimum cumulative GPA required to retain these scholarships is notated in the following chart, and eligibility for renewal is reviewed annually after the spring semester. Scholarships awarded by other departments may have additional GPA standards for renewal.
Quantitative Standards

**Pace of Completion** – Students must successfully complete at least 66.67% of their *cumulative* attempted credits. Attempted credits are determined by the number of credits a student is registered for at the end of the drop date for any registered course. This percentage will be calculated by taking the number of completed credits divided by the number of attempted credits. Students who do not meet this standard at the time of review will immediately be ineligible for financial aid. Reinstatement of aid may occur through the appeal process or once the student attains the required percentage of completed credits at Ashland University, provided the student meets all other policy standards.

**Maximum Timeframe** – The maximum timeframe for undergraduate students to complete their program of study is 150% of the minimum degree/licensure requirements rounded up to the nearest full credit hour. After exceeding the 150% maximum timeframe restriction, the student is no longer eligible for financial aid. Classes withdrawn after the drop deadline for that semester will be considered attempted credits for maximum timeframe purposes.

**Associate’s Degree** – In general, students enrolled in an Associate’s degree program need 60 credits to complete their degree and may attempt a maximum of 90 credits to complete this degree. Students who exceed this limit will be ineligible for aid.

**Bachelor’s Degree** – In general, students enrolled in a Bachelor’s degree program need 120 credits to complete their degree and may attempt a maximum of 180 credits. Students exceeding this limit will be ineligible for aid.

Additionally, a student who cannot mathematically complete a degree within the allotted maximum credits is also ineligible for aid. Affected students who have reached or exceeded the credit hours allowed due to academic program changes, changes in major, transfer hours accepted from other schools, or pursuit of a second degree (e.g., a second bachelor’s degree) can have their status reviewed by submitting an appeal.

### ADDITIONAL FACTORS IMPACTING SATISFACTORY ACADEMIC PROGRESS

**Repeated Coursework** – A student who repeats a failed course will receive financial aid for the repeated course each time it is attempted. A student who repeats a previously passed course in order to receive a higher grade can only receive financial aid for the repeated course one time. Repeat coursework will count towards the number of attempted hours for pace of completion and maximum timeframe purposes; however, only the highest grade will be used in the calculation of the student’s grade point average.
**Transfer Credits** – Transfer credits do not impact a student’s Ashland University GPA, and thus are not included when evaluating the grade point average (GPA) standard in this policy. In addition, the number of semesters attended at another school will not be considered when determining the minimum cumulative GPA required. Transfer credits will impact a student’s pace of completion and maximum timeframe calculation, regardless if courses are relevant or not to the student’s current major or program.

**Incomplete Grades** - A course assigned a grade of “I” is considered an “F” until the course is completed. It is the student's responsibility to notify the Financial Aid Office once the course has been assigned another grade.

**Course Withdrawals**: A student’s financial aid eligibility may be affected if a student elects to remove a class from their schedule after the semester drop date and a W grade is assigned on the student's transcript. These courses will be considered attempted courses for pace of completion and maximum timeframe purposes.

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**APPEAL PROCESS**

Students not meeting the minimum standards for satisfactory academic progress are ineligible for federal, state, and institutional financial aid (e.g. grants, scholarships, work study, and loans). However, students may request reinstatement of their financial aid eligibility by submitting a written appeal to the Financial Aid Office. The appeal must explain the unusual or extenuating circumstances that prevented the student from meeting satisfactory academic progress standards. The committee will consider any unusual or extenuating circumstances, which may include, but are not limited to, the following:

- Death of a relative
- Family difficulties, such as divorce or illness
- Injury or illness of the student
- Severe mental or emotional stress
- Physical or mental hardship

The Financial Aid Office will review appeals and make a final determination as to whether financial aid eligibility will be approved for another semester. The student will be notified of the committee’s decision in writing, and the decision will be notated in the student’s file. The Financial Aid Office may approve a student to receive aid for one additional semester under a Financial Aid Probation or for a longer period of time under an Academic Plan. The student's academic progress will be reevaluated each semester to determine if appeal conditions were met. Students who meet all appeal conditions for the semester will be approved to receive aid for the next semester. If SAP conditions are not met at the time of review, the student will become ineligible for financial aid in the next semester. Students can submit another financial aid appeal explaining why they were unable to meet appeal conditions. There is no limit to the number of appeals a student may submit, and appeals must be turned in by the published deadlines. New documentation supporting the extenuating circumstance must accompany subsequent appeal requests.

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**INTERPRETATION AND ENFORCEMENT**

The Director of Financial Aid will have primary responsibility for the interpretation and enforcement of this policy. Unusual issues related to this policy may be directed to the Financial Aid Office for review on a case-by-case basis.
APPENDIX

The following definitions apply to this financial aid SAP policy only. Please refer to the academic catalog on Ashland University website for the specific academic requirements for the University or your program of study.

1. **Academic Plan**: A guided plan of action assigned to students who are mathematically unable to meet SAP standards after one semester.

2. **Enrollment Status**: Based on the number of credits enrolled during a regular semester:

<table>
<thead>
<tr>
<th>Enrollment Status</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-time</td>
<td>12 or more</td>
</tr>
<tr>
<td>Three-quarter time</td>
<td>9 - 11</td>
</tr>
<tr>
<td>Half-time</td>
<td>6 - 8</td>
</tr>
<tr>
<td>Less-than-half-time</td>
<td>1 - 5</td>
</tr>
</tbody>
</table>

3. **Financial Aid**: Title IV federal, state, and/or institutional aid. Institutional aid includes any grant, scholarship, or discounts including tuition waiver or tuition exchange.

4. **Grade Point Average (GPA)**: A measure of a student’s academic achievement at an institution, calculated by dividing the total number of grade points earned by the total number of credit hours completed.

5. **Grade of Incomplete (I)**: A grade assigned by a professor allowing the student more time to complete course requirements.

6. **Maximum Timeframe**: An institution must establish a maximum timeframe in which a student is expected to complete degree requirements for each program of study. The maximum timeframe is 150% of the minimum degree/licensure requirements rounded up to the nearest full credit hour.

7. **Preparatory Coursework**: A student not enrolled in a degree program is eligible for Federal Direct Subsidized/Unsubsidized Loans for up to one consecutive 12-month period beginning on the first day of the loan period if the coursework taken is necessary for enrollment in an eligible program. The courses must be part of an eligible program otherwise offered by the school, though the student does not have to be in that program.

8. **Remedial Course**: Classes taken to prepare a student for study at the postsecondary level. If acceptance into an eligible program is contingent on completing remedial work, a student cannot be considered enrolled in that program until he or she completes the remedial work. In this case, financial aid cannot be used to cover the cost. However, if the student is admitted into an eligible program and takes remedial coursework within that program, he or she can be considered a regular student, even if taking all remedial courses before taking any regular courses. In this case, students are eligible for federal aid for up to one academic year’s worth (30 credit hours) of these courses. Remedial coursework will count toward the qualitative and quantitative assessments of this SAP policy.
9. **Repeated Course**: Any courses a student has completed and is now enrolling in again either due to failure to meet program requirements or to obtain a better grade.

10. **Satisfactory Academic Progress (SAP)**: There are minimum standards for GPA, pace of completion, and maximum timeframe that a student must meet in order to be eligible for financial aid as outlined in this SAP policy.

11. **Satisfactory Academic Progress (SAP) Statuses**
   - **Satisfactory** – student is eligible to receive financial aid.
   - **Unsatisfactory** – student is not eligible for financial aid since SAP standards are not met.
   - **Maximum Timeframe Exceeded** – student is not eligible for financial aid since the 150% maximum timeframe restriction has been reached.

12. **Satisfactory Academic Progress (SAP) Appeal Statuses**: a student not meeting satisfactory academic progress standards can request the reinstatement of financial aid through an appeal process. Possible appeal results may include:
   - **Approved under a one-semester probation** – the student has been granted one additional semester of financial aid eligibility to reach SAP standards.
   - **Approved under an academic plan** – the student has been granted one or more semesters of financial aid eligibility to reach SAP standards.
   - **Approved maximum timeframe extension** – the student can receive financial aid to complete their degree up to the number of semesters specified in their approved appeal.
   - **Denied** – the student cannot receive financial aid based on the appeal submitted.
   - **Denied Forever** – the student cannot receive financial aid and is not eligible to re-appeal.

13. **Transfer Credits**: Courses taken at another institution that are accepted by Ashland University. Transfer credits count toward the student’s pace of completion and maximum timeframe calculation.