



To Report A Damaged Clothing Claim

- 1 Call our customer support center at 1-800-762-3452.**
- 2 You will need to provide the following information:**
 - Machine license plate number (located on the front of the machine). The customer support agent will verify your location.
 - Contact information: Name, phone number, and email address
 - Item(s) damaged, cost of item(s) and the year it was bought.
- 3 Once your claim is filed, we'll send you a confirmation email with your damaged clothing claim number.**