

ASHLAND UNIVERSITY

RECREATION & WELLNESS

Title: *Climbing Wall Supervisor*

I. Job Summary

Climbing Wall Supervisors are responsible for assisting members with climbing wall equipment, belaying climbers, and creating a safe and fun environment. The Climbing Wall Supervisor will accomplish this by providing information, training, and supervision. These students are on duty to stress safety and security to the members. As a member of the Recreation and Wellness team, employees should promote and encourage the department's facility, program, and staff.

II. Job Relationship

- A. Responsible to: Director of Recreation and Wellness
- B. Supervised by: Assistant Director of Recreation and Wellness, Facility Operations
- C. In the absence of full-time staff, is under the supervision of the Facility Manager

III. Responsibilities

- A. Follow proper wall opening and closing procedures.
- B. Ensure the safety of all patrons utilizing the climbing wall by providing constant supervision and corrective feedback for unsafe practices.
- C. Assist patrons with harnesses and shoes.
- D. Belay patrons on top rope routes.
- E. Enforce climbing wall & facility policies and procedures at all times.
- F. Maintain positive relations and rapport with users of the climbing wall.
- G. Complete all administrative paperwork during scheduled shift.
- H. Inspect, issue, and maintain climbing equipment; document unsafe equipment and remove it from the inventory to be repaired or replaced.
- I. Assist in the changing and marking of wall routes, as determined by the Climbing Wall Manager
- J. Maintain a clean work area through completing assigned checklist duties and finding extra tasks to complete when checklist is complete and time allows.
- K. Perform general custodial and maintenance functions, as necessary.
- L. Attend mandatory staff meetings and trainings
- M. Other duties as assigned.

IV. Risk Management:

- A. Serve as primary responder to all injuries/medical emergencies that happen within the Climbing Wall, MAC, Observation Deck, Track, Gym Courts, or other area when first to recognize emergency.
- B. Support Recreation Center staff in the case of a medical emergency elsewhere in the building.
- C. Reinforce proper procedures and protocol to ensure a safe climbing experience for participants.

V. Position Qualifications

- A. First Aid, CPR/AED certified.
- B. Maintain a minimum 2.0 GPA.
- C. Experienced climbers are preferred, not required.